

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 056315	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/05/2020
NAME OF PROVIDER OF SUPPLIER WINDSOR CYPRESS GARDENS		STREET ADDRESS, CITY, STATE, ZIP 9025 COLORADO AVENUE RIVERSIDE, CA 92503	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0880 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Provide and implement an infection prevention and control program.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</p> <p>Based on interview and record review, the facility failed to ensure 17 out of 46 staff, and 28 out of 103 visitors were screened for [MEDICAL CONDITION] disease 2019, (COVID-19) signs and symptoms prior to entering the facility. These failures had the potential for the transmission of COVID-19 to a vulnerable population. Findings: On May 28, 2020, at 10:19 a.m., an interview with the receptionist, (RCP) was conducted. The RCP stated the facility restricted visitors to only essential personnel, and she screened essential personnel and employees prior to entry into the facility. The RCP stated she completed a log and asked the following questions; Date, time in, time out, name, phone number, name of resident that you are visiting, room number of resident that you are visiting, Do you have cold, cough, shortness of breath, runny nose, sore throat, or muscle aches? The RCP stated she took temperatures and documented the temperature on the log. The RCP stated anyone who answered yes, or had a temperature greater than 99.4 degrees fahrenheit, they were not allowed into the facility. A record review of the Cypress Gardens Care Center Restricted Visitation log dated March 17, 2020, at 9:30 a.m. to March 18, 2020, at 2:30 a.m., was conducted. The log indicated four out of 15 visitors had not been screened for cold, cough, shortness of breath, runny nose, sore throat, or muscle aches. A record review of the Cypress Gardens Care Center Essential Health Care Personnel Only log dated March 18, 2020, at 3 p.m. to March 18, 2020, at 11 p.m., was conducted. The log indicated one health care personnel did not have a temperature documented, and one was not screened for shortness of breath, new or change in cough, sore throat, and did not have a temperature documented out of 14. A record review of the Cypress Gardens Care Center Restricted Visitation log dated March 19, 2020, at 2:46 a.m. to March 19, 2020, at 3:59 a.m., indicated two visitors were not screened for cold, cough, shortness of breath, runny nose, sore throat, or muscle aches out of 15. A record review of the Cypress Gardens Care Center Restricted Visitation log dated March 18, 2020 to March 19, 2020, at 2:16 a.m., indicated five visitors were not screened for cold, cough, shortness of breath, runny nose, sore throat, or muscle aches out of 15. A record review of the Cypress Gardens Care Center Restricted Visitation log dated March 19, 2020, at 3:59 p.m. to March 19, 2020, at 11:40 p.m., indicated two visitors were not screened for cold, cough, shortness of breath, runny nose, sore throat, or muscle aches, and three visitors did not have a temperature documented out of 14. A record review of the Cypress Gardens Care Center Restricted Visitation log dated March 20, 2020, at 4:55 a.m. to March 26, 2020, at 3:57 a.m., indicated two visitors were not screened for cold, cough, shortness of breath, runny nose, sore throat, or muscle aches out of 13. A record review of the Cypress Gardens Care Center Restricted Visitation log dated March 20, 2020, at 6:03 a.m. to March 22, 2020, at 8:03 p.m., indicated three visitors were not screened for cold, cough, shortness of breath, runny nose, sore throat, or muscle aches, and two visitors did not have a temperature documented out of 16. A record review of the Cypress Gardens Care Center Restricted Visitation log dated March 21, 2020, at 11 p.m. to March 22, 2020, at 7:19 a.m., indicated three visitors were not screened for cold, cough, shortness of breath, runny nose, sore throat, or muscle aches, and one did not have a temperature documented out of 15. A record review of the Employee Sign in Sheet log dated March 13, 2020, 3:01 a.m. to March 13, 2020, at 3:25 a.m., indicated three employees did not have a temperature documented out of nine. A record review of the Employee Sign in Sheet log dated March 13, 2020, at 3:33 a.m. to March 13, 2020, at 4:12 a.m., indicated four employees did not have a temperature documented out of nine. A record review of the Employee Sign In Sheet log dated March 13, 2020, at 4:11 a.m. to March 13, 2020, at 6 p.m., indicated three employees did not have a temperature documented; and four employees did not have a temperature documented, and were not screened for cold, cough, shortness of breath, runny nose, sore throat, or muscle aches out of nine. A record review of the Employee Sign in Sheet log dated March 13, 2020, at 11 p.m. to March 14, 2020, at 4:33 a.m., indicated two employees did not have a temperature documented out of ten. A record review of the Employee Sign in Sheet log dated March 15, 2020, at 6 a.m. to March 15, 2020, at 6:59 a.m., indicated one employee did not have a temperature documented out of nine. On May 28, 2020, at 10:42 a.m. an interview was conducted with the RCP. The RCP reviewed the logs and stated the temperatures and signs and symptoms had not been documented, and should have been documented. A review of the Center for Disease Control and Prevention, (CDC) guidelines Steps Healthcare Facilities Can Take Now to Prepare for COVID-19 reviewed March 20, 2020, indicated .Screen patients and visitors for fever, respiratory symptoms, or other symptoms before entering your healthcare facility . A review of the CDC guidelines Interim Infection Prevention and Control Recommendations for Patients with Suspected or Confirmed Coronavirus Disease 2019 (COVID-19) in Healthcare Settings reviewed April 12, 2020, indicated, .limit points of entry and manage visitors, screen everyone entering the facility for COVID-19 symptoms .</p>		
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE		(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.